



Integrated System News Bulletin

**Integrated System News Bulletin #062
02/03/2010**

SHORT/DOYLE PHASE II IMPLEMENTATION INTEGRATED SYSTEM SHUT DOWN SCHEDULE

**Attention: FEE-FOR-SERVICE DDE and EDI
PROVIDERS/BILLING
AGENTS ONLY**

STOP – Impact to You

The Department of Mental Health will be shutting down the Integrated System (IS) for **Electronic Data Interchange (EDI)** users on March 3, 2010 at 6:00 p.m., and for **Direct Data Entry (DDE)** users on March 4, 2010 at 6:00 p.m., to prepare for implementation of Short/Doyle Phase II for Fee-For-Service (FFS) network providers.

CAUTION – What You Need to Know

Network providers and billing agents will not have access to IS eligibility or claiming functionality in the IS beginning March 3, 2010 at 6:00 p.m., and March 4, 2010 at 6:00 p.m., until the IS is brought up with Short/Doyle Phase II changes. We expect IS eligibility and claiming functionality with Short/Doyle Phase II changes to be available to FFS network providers in April 2010. Manual claims will not be accepted. While the IS is down and as part of usual claiming practices, providers and/or billing agents are highly recommended to check client eligibility via the automated eligibility verification system (AEVS) at (800) 427-1295, point of service (POS) device or through the website at <https://www.medi-cal.ca.gov/Eligibility/Login.asp>.

Network providers and billing agents are strongly encouraged to submit all claims by the dates and times indicated above.

GO – What You Need to Do

When the IS is brought up, FFS network providers and billing agents must submit claims in the new Short-Doyle Phase II format using the instructions presented in the FFS network provider trainings. Contact the Provider Relations Unit at (213) 738-3311 to receive additional faxed and/or mailed copies of the Short-Doyle Phase II instructions for submitting claims in the new format.

